DELIVER FULL-STACK EVENT INTELLIGENCE
WITH PAGERDUTY AND CONTROL-M

PagerDuty delivers full-stack event intelligence and the end-to-end response orchestration required to mobilize and coordinate response for better software and customer experiences. Visualize every dimension of the customer experience with unified views of application performance, infrastructure health, and incident response. This enables cross functional teams to collaborate in real time to turn any digital signal into an action and an opportunity to remediate the issue quickly.

CFS Consulting, a certified PagerDuty and BMC partner, has developed a proven integration methodology whereby PagerDuty works seamlessly with Control-M so you can orchestrate the right response every time to resolve incidents faster.

TWO-WAY INTEGRATION

Job failures in BMC's Control-M automatically and immediately create an incident in PagerDuty, accomplished seamlessly via our REST API integration. In addition to being notified about the issue, there are also custom actions available, such as "Hold job", "Set job to OK" and "Rerun job." The user can see the original data that was sent from Control-M, along with the job output. The same incident can be seen on the Pager Duty app. Users can act on jobs within PagerDuty without having to log into Control-M, the industry's leading Digital Business Automation solution.

ONE-WAY INTEGRATION

Fully integrate BMC Control-M with PagerDuty and job failures automatically generate incident responses in real time reaching the right person based on specific criteria designed by you. These custom incident actions put you in control.

GET STARTED

To learn more about the business benefits of PagerDuty integrated with BMC's Control-M, visit www.cfsolutions-inc.com or contact us at 1.800.513.2957.